BASIC PRINCIPLES OF COACHING

- When conducting intakes we consider the whole person.
- Coach listens for problems, obstacles and solutions that client raises.
- Client's goals are essential; coach's behavior is subject to client's goals.
- Coach establishes criteria for performance together with client.
- Coach works with the client's agenda. We make sure not to let our mental/emotional/religious orientationsinfluence our work.
- Before beginning our sessions with our clients we explain our work style, rules, fee structures and payment systems.
- Both client and coach are completely present during sessions. (No phones or other distractions.)
- Coach works with client's potential and her previous successful actions.
- Coach creates an ESE (emotionally safe environment) for the coaching.
- Coach engages client in actions that contribute to accomplishment of client's goals.
- Coach tailors assignments to client's needs.
- Coach makes himself/herself available for brief phone or email check-ins between sessions.
- Coach does not diagnose or make psychological interpretations.
- Coach uses systematic constructive/supportive questioning to guide the client towards solutions.
- Coaching involves goal formulation, goal-oriented thinking and goal-specific action.
- Our clients are multi-intelligent human beings. As coaches we deal with ALL areas of intelligence.
- Client is CO-Creator of the coaching process.
- Client is a self-healing system, and has answers to his/her problem.
- If the coach is unable to help the client, she needs to make that clear to the client and refer the client to someone who is better able to help him.

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